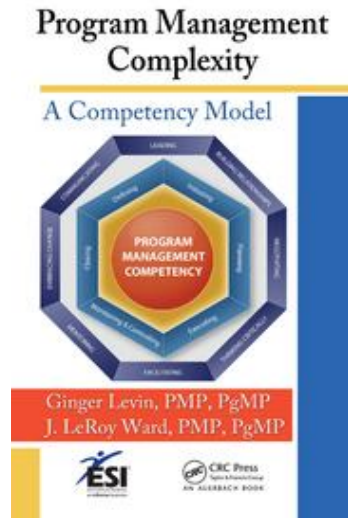


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## PM WORLD BOOK REVIEW



Book Title: ***Program Management Complexity: A Competency Model***

Author: **Ginger Levin, PMP, PgMP**  
**J. LeRoy Ward, PMP, PgMP**

Publisher: **CRC Press**

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Publication Date: 2011

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Reviewer: **Jan Watson**

Review Date: November 2012

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### Introduction to the Book

This book addresses the interdependency complexities of multiple projects in a program.

The competency model includes a set of competencies program managers need to successfully complete programs and deliver desired benefits.

- How can a program manager identify the nature and components of complexity?
- What are the key competencies required of the program manager for success?

The book includes 3 assessment instruments designed for each of these audiences:

- experienced program managers
- people considering program management as a career
- organizations wanting to evaluate the skills of their program managers.

## **Overview of Book's Structure**

The book is organized into 4 parts.

It begins with a literature review of program and project management complexity, highlighting key principles and gaps.

The second part presents an overview of competency model for program managers. It is divided into performance competencies and personal competencies. The performance competencies are organized according to the six domains of program management. The eight personal competencies are based on research plus a survey by Program Management Professionals (PgMP).

Following the competency model are three assessment instruments with questions to that help current program managers, organizations, and those considering program management assess the competencies.

## **Highlights: What's New in this Book**

The assessment tools are geared for each of these audiences:

- current program managers
- organizations
- those considering program management

## **Highlights: What I liked!**

The assessment tools were easy to use and include plans for implementing them.

A CD is included to make the assessments usable by each of these audiences.

## **Shortfalls: What was Missing!**

This book is great to determine the skills needed to succeed with complex projects. It does not include a step-by-step implementation plan for complex programs.

## **Who might benefit from the Book**

The assessment tools are geared for each of these audiences:

- current program managers
- organizations
- those considering program management

## Conclusion

The skills needed to meet the challenges due to interdependencies of complex programs with multiple projects can be assessed using the book's tools which are geared differently for each of these audiences:

- current program managers
- organizations
- those considering program management

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***Program Management Complexity: A Competency Model***, by Ginger Levin, PhD and J. LeRoy Ward, PMP, PgMP, published by Auerbach Publications; 2011, ISBN 9781439851111; List Price: US\$69.95; 222 pages, hard cover. More at <http://www.crcpress.com/product/isbn/9781439851111>

*Editor's note: This book review was the result of cooperation between the publisher, PM World and the Dallas Chapter of the Project Management Institute (PMI Dallas Chapter – [www.pmidallas.org](http://www.pmidallas.org)). Publishers provide the books to PM World; books are delivered to the PMI Dallas Chapter, where they are offered free to PMI members to review; book reviews are published in the PM World Journal and PM World Library. PMI Dallas Chapter members are all mid-career professionals, the audience for most project management books. If you are an author or publisher of a project management-related book, and would like the book reviewed through this program, please contact [editor@pmworldjournal.net](mailto:editor@pmworldjournal.net).*

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