

PM WORLD BOOK REVIEW



Book Title: ***Best Practices for Managing BPI Projects***

Author: **Gina Abudi & Yusuf Abudi**

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Reviewer: **Patrick James, PMP**

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Introduction

Major difference between any traditional project and BPI project is that BPI projects are very versatile and cross boundaries of every department within an organization. This makes BPI projects more challenging but on the same note very interesting.

This book is complete and comprehensive guide to manage BPI projects with success. Since all the BPI projects are very challenging and without any predefined scope and on the same note expectations from the higher management are always very high, this book will definitely help and guide you to complete your projects with high success rate.

Gina Abudi & Yusuf Abudi, as expert gurus of business process improvement has summarized this book so well that it is easy to follow and learn. This book is full of real time examples from different types of scenarios and situations across the organizations.

These examples and references are from different industries; still same continuous improvement methodologies and concepts can be easily adopted by any organization across the board.

Overview of Book's Structure

This book consists of 12 chapters with easy to understand business examples with charts, graphs and tables. Author has summarized the major concepts from defining what BPI projects are; and the challenges that these projects brings and how to successfully manage and complete these projects on time and per management's expectations.

In Chapter 04 – “Understanding and Socializing the BPI Project” the author has explained the key factor to be successful in your next BPI project. Understanding the scope and the true issue and challenge in hand is important and most important is to

socialize the project. Knowing your stakeholders and subject matter experts is the key to success. Building up the great relationship with your stakeholder can help you understand the project scope as well as help you manage your stakeholders. Project Managers who are taking new BPI projects should read this chapter every time starting new project. This will definitely help start project on the right foot.

Highlights

This book is a complete guide for learning and becoming expert in managing BPI projects and if you are already managing Process Improvement projects this book will enhance and add more value to your existing knowledge. Throughout the book you will find very useful codes and references from very successful people who have either worked with the author, done research, written articles & books on this important topic.

Here are few codes that I would like to share:

- One of the main reason for BPI projects to fail is “Lack of understanding about how to socialize the BPI”
- Team Communication must be planned and nurtured to be effective, just as stakeholder communication must be
- Continuous improvement teams must represent the entire organization, all workgroups, departments, divisions and locations
- The Right Stakeholder – means stakeholders who are involved in using the process (end user) as well as stakeholder who oversee the process (management)

I appreciate the fact that this book is not only based on author’s personal experience and research in this field, they were generous enough to include other people’s successful experience and analysis as well, hence made this book complete solution for our challenges to manage BPI and continuous improvement projects successfully.

Highlights; What I Liked

I like the layout of this book that covers plans for BPI and continuous improvement projects with examples illustrated with charts, tables and graphs. Every concept and definition has been explained in details with easy to follow steps. Also case studies has been added explaining the issues or organization’s challenge, action plan and implication of best possible solutions.

Since all the details and examples are based on case studies, intensive research and references from real life business challenges, any business organization can relate to these ongoing continuous improvement challenges. Consequences of not having a proper BPI project plan vs benefits of properly planning and implementing project plans while conducting Business Process Improvement projects have been highlighted and explained throughout the book.

Who might benefit from the Book?

This book is for all level of management personnel from the top-level executives to project supporting team and students who are perusing their carrier in the field of project management. This is a comprehensive guide to reduce project gaps and successfully deliver projects on time. This book provides a step-by-step guidance with examples to integrate BPI plans while performing continuous process improvement projects.

If you are struggling on controlling your project because of BPI knowledge gaps in your project, this book can definitely provide you tools and useful tips to narrow this gap.

Conclusion

Book is based on both authors' many years of experience and study on business process improvement projects that can be used as a guide to successfully complete your next project with effective PBI project plans. All the content in this book are very well put together from the start to the end giving easy to understand illustrations and examples. This book not only highlight the challenges and road blocks while planning and executing your project work but gives you the well proven and best utilized tools and tricks showing how to implement them in your projects.

This book is equally useful for all level of project team, either you are a senior executive, seasoned and experienced project manager or just starting your career in the project management field. A great reference book that should be on every project manager's bookshelf; not just only to refresh his or her existing management skills but also to add more knowledge by adopting new skills to manage your next PBI project with success.

For more about this book, go to: <http://www.jrosspub.com/best-practices-for-managing-bpi-projects.html>

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About the Reviewer



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Patrick James graduated from Punjab University with a major in Mathematics & Statistics; he earned his MBA in Marketing from Preston University. He earned his PMP Certification from the Project Management Institute (PMI®) in 2014. 8 years ago while working as an analyst he slowly started advancing his true passion to work as a project manager, to manage complex and challenging projects. Over the last 6 years he has successfully managed several Business Process Improvement and re-engineering projects. Patrick likes working with cross-functional teams in a collaborative environment. An active member of PMI and the local Dallas PMI Chapter, he likes to read articles & books on Project Management, IT and Business Optimization. Patrick is currently working as Project Manager – BPI for an IT Network Solutions Company in the DFW area of north Texas.