Five Decades of Modern Project Management: Where It Came From – Where It’s Going¹

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The Origins of Modern Project Management

Modern project management began to emerge five decades ago in 1959 when the US Navy Special Projects Office launched its Program Evaluation and Evaluation Technique (PERT) on a broad scale as a planning, scheduling and reporting requirement for over 100 contractors for the POLARIS Weapon System (submarine-launched solid rocket ICBMs.) At the same time – actually a year or two before, the Critical Path Method (CPM) emerged from the chemical process (DuPont) and construction industries. Both of these project planning and scheduling methodologies began to capitalize on the advances in main-frame electronic data processing hardware and software systems during the 1960s.

Four decades ago this month, project management began to be recognized as a distinct management discipline or ‘profession’ in the USA when on Oct. 9-10 1969 the Project Management Institute (PMI) held its formation meeting at the Georgia Institute of Technology in the USA. Prior to that event, similar large, international congresses had been held by the European based International Project Management Association (IPMA) (then called INTERNET) in 1967 in Vienna, Austria, and in 1969 in Amsterdam, The Netherlands.

A Brief Chronology

Over these past five decades a few of us have witnessed some remarkable changes, advances, and growth in the practice and application of modern project management concepts, principles, methods, and supporting information systems. A few indicative highlights include:

1959-69 From bar charts to network-based schedules (PERT/CPM)
1959: First Kelly & Walker paper on CPM¹ was presented
1959: US Navy required PERT from all POLARIS contractors ²
1960: First ever PERT network was processed on main-frame computer at Aerojet-General Corp. ³
1962: DOD & NASA PERT/COST Systems Design was issued ⁴
1965: IBM’s PMS-360 dominates PMIS field; punched card input, large stacks of output

¹ Second Editions are previously published papers that have continued relevance in today’s project management world, or which were originally published in conference proceedings or in a language other than English. Original publication acknowledged; authors retain copyright. This paper was originally published as a guest editorial in the October 2009 edition of PM World Today. It is republished here with the author’s permission.
1965: CPM in Construction Management: Scheduling by the Critical Path Method was published

1967: Network-Based Management Systems (PERT/CPM) was published

PDM started to take over from CPM

PM was applied beyond Defense/Aerospace and Construction

1969: July 20: Neil Armstrong steps on the moon’s surface

1969: Oct. 9-10: PMI’s first meeting drew 80 people; the first paper presented there was titled “Planning, Scheduling, and Controlling the Efforts of Knowledge Workers.”

1970-79

First want-ads for Project Managers appeared

1972: IPMA (INTERNET) Stockholm drew 800 people

Apple II, Commodore PET, TRS-80, Atari 800 computers

CSCSC attempts to integrate time, cost, quality in defense programs and projects

1976: Managing High-Technology Programs and Projects, was published

1979: PMI membership: 20,000 (est)

1980-89

1981: First IBM PCs appeared; PM applications proliferated

Distributed data processing emerged

Apple Macintosh was launched: graphics on screen, the mouse

Computer generated network plans produced

Real-time project planning, scheduling and control

1988: PM certification was launched

1989: PMI membership: 50,000 (est)

1990-99

Internet and the World Wide Web were created

1992: 2nd edition of Managing High-Technology Programs and Projects was published

1994: PMI membership 140,000

1995: Netscape Navigator was released

Advanced degrees in PM became available in many countries

PM was applied to almost all sectors & project categories

IT projects and people dominate PMI membership

1998: Google was incorporated, named in top 100 web sites

2000-09

Virtual project teams and teamwork became common

PMIS became integrated with all major information systems

PM education, training, & certification became a huge worldwide business

Many PM certifications: PMI, IPMA, governmental and private

Project/Program Portfolio Management emerged

2003: 3rd edition of Managing High-Technology Programs and Projects was published
2003: U. S. CIA adopted an agency-wide Professional Project Manager Certification (PPMC)\(^{12}\)
2007: U. S. Federal Government announced its 3 level Federal Acquisition Certification Program for Program and Project Managers (PAC-P/PM)\(^{13}\)
2008: Oracle acquired Primavera Systems
2009: Four level IPMA certifications were made available in the USA by the American Society for the Advancement of Project Management/asapm\(^{14}\)
2009: IPMA: National associations in 45 countries - Over 100,000 IPMA certificates have been issued in nearly 50 countries.
2009: PMI membership: 306,111 plus in 70 plus countries,
Active PMI PMPs: 360,662 plus\(^{15}\)

**Where We Are Today (Reminder: the following was written in 2009, not 2017!)**

During the past two decades we have seen the astounding (to some!) recognition that projects and programs are important within essentially *all* forms of human endeavor. We now realize that there are two distinct classes of activity within any human organization:

1) On-going, sustaining operations, and

2) Temporary efforts -- *projects and programs* -- to create and deliver new services, products, organizations or facilities, or to achieve new strategic or operational objectives, to change the existing organizations in some significant way, or to launch new human endeavors.

We have witnessed over these decades the struggle to achieve the proper balance between these two classes of human activity, characterized by 1) the relatively stable, hierarchical bureaucratic organization structures, methods, and information and direction systems that support the on-going operations on one hand, and 2) overlaying that fairly stable structure with temporary project and program teams coupled with integrated project and program scope-time-cost-resource-quality-product-risk-procurement planning, scheduling, authorizing, communicating, reporting, and controlling information and direction methods and systems on the other hand.

I do not intend to try to describe or even summarize what constitutes project and program management in this short commentary. This is now very well documented in the various PM bodies of knowledge, books, papers, proceedings, and on-line newsletters and e-zines that are well known to the subscribers to the PM World Today newsletter. We are continuing to learn how to make the operations/project management dichotomy work better and more effectively, and to document this experience in the large and ever growing literature on this subject.
Where We Are Headed In the Next Ten Years

Where will this obviously very important movement, with its continued development and broader application of PM concepts, methods, systems and tools, be taking us during the coming decade?

More of the same, only bigger and better? Application of better and better PM practices and systems – including project/portfolio management methods and systems – to still more and more new segments of industry, business, health care, and government? I would answer “yes” to both of these questions. Also I venture to predict that:

- The discipline of project/program management will continue to gain recognition and stature within most organizations and take its proper, permanent, functional place at the top levels of those organizations.
- PM information systems will continue to be more fully integrated with all other organizational information systems.
- PM oriented career paths will become more widely recognized as leading to senior manager positions in many types of organizations.
- Organizational maturity in project/program management will properly become more focused on measuring that maturity as it pertains to specific categories of projects, rather than attempting to measure PPM maturity across the many diverse categories of programs and projects that exist within large organizations.16

Beyond that, I believe that we need to recognize and understand more clearly the vital role of project/program management – as well as its limitations -- in the strategic management of any human enterprise, including the management of project/program portfolios.

Strategic Management of Human Enterprises

Building on strategic/long-range planning, and related management processes developed over the past 50 years, well-managed enterprises today utilize integrated strategic growth management processes to define, approve and control their current and future growth plans and the actions – principally through the execution of portfolios of programs and projects -- needed to achieve their agreed strategic objectives. “Strategic management is the art and science of formulating, implementing and evaluating cross-functional decisions that will enable an organization to achieve its objectives.”17

Fig. 1 illustrates a typical and widely used five-step strategic growth management process that has been developed and applied across a number of industries, business sectors, and governmental and non-governmental agencies in many countries. The integrated processes
summarized in Fig. 1 incorporate and use the fundamentals of several strategic planning approaches, including competitive strategies, business environment assessment, industry structure analysis\textsuperscript{18}, portfolio analysis\textsuperscript{19} and analysis using the Boston Consulting Group’s Box\textsuperscript{19}; plus a number of other approaches to strategic management of an enterprise.

Fig. 1. The Growth Management Process for Strategic Management\textsuperscript{TM} (Source: GMC 1985)\textsuperscript{20}

**Responsibilities for Strategic Management Plans, Decisions and Processes**

In the 1970s and 1980s it was common practice for a senior staff person, typically with a title like Vice President -- Planning, to hold responsibility for preparing a company’s long range or strategic plan for the coming 3 to 5 years. In those years such plans were then usually elaborate projections to which the key senior executives of the company were not necessarily fully committed, and the plans were rarely fully implemented.

Today in well-managed companies the same senior executives who are responsible for execution of strategic management decisions at the corporate and at major operating division levels of an organization are also held responsible for creating the integrated strategic growth plans that incorporate these strategic decisions. These persons include the chief executive officer/CEO and other senior corporate level executives, managers of subsidiary business units, functional area managers within a subsidiary business unit, and directors or managers of major operating departments and product line and geographic units. In addition, the strategic roles of a typical board of directors are to:

- See that strategic management tasks and processes in Fig. 1 are performed adequately.
- Review important strategic moves and officially approve strategic plans.
- Ensure that strategic proposals are adequately analyzed and superior to alternatives, and
- Evaluate the caliber of top management’s strategy-making and implementing skills (Thompson & Strickland 1995.)\textsuperscript{21}
The former CEO of Royal Dutch Shell Plc, Jeroen van der Veer, who retired in June 2009, emphasized the importance of effective strategic management of that large, global enterprise, when he stated: “Our behaviors need to change,” Mr. Voser said in a widely quoted message to employees. “That will mean that fewer people will make strategic decisions. More people will implement them, and improving performance will be our guide and goal. We will become a simpler place to work. These are key changes, aiming to make our company fitter for the future.”

(Emphasis added.)

Strategic Versus Operational Project Management

It is useful in this context to differentiate between strategic project/program management and operational project/program management. Strategic project management includes these seven important processes and related responsibilities, which actually comprise the essence of project/program portfolio management:

1. **Select and authorize** new projects and programs to be added to the appropriate, currently active project portfolios within the organization.

2. **Validate** that each selected and authorized project and program properly supports the currently approved strategic objectives of the organization.

3. **Prioritize** all validated projects and programs within each established project portfolio to facilitate proper allocation of money and other key resources between these “portfolio components.”

4. **Allocate key resources** (money, skilled people, equipment, facilities, other) to each portfolio and each project and program therein.

5. **Establish the master schedule for each project portfolio** reflecting the strategically approved priorities and allocation of money and other key resources to each project and program.

6. **Monitor, evaluate, report, and control progress** on each program and project within each portfolio, as specified in the organization’s PM policies and procedures.

7. **Cancel or change** the scope, schedule, end result, and cost of approved projects and programs when such actions are required or justified.

Of these seven, only Items 5 and 6 are properly within the usual domain of the project management discipline. The other five are strategic management responsibilities, and are not normally within the responsibility of a typical Project Management Office, with some exceptions.
Operational Project Management

Operational project management includes application of all the knowledge areas and processes described in the PMI PMBOK\textsuperscript{24}, including the specific practices, systems and methods to be used for authorizing, planning, and controlling projects and multi-project programs. These operational PM responsibilities include, for each project and program within each portfolio and for each defined project category:

- **Select and assign** project and program managers.

- **Design/select/apply** the best project life-cycle models for each project category.

- **Select and implement** the specific project planning, scheduling, executing, and controlling processes, methods, and software tools to be used.

Recognizing the Limits of Project Management in Enterprise Strategic Management

In PMI’s *The Standard for Portfolio Management*,\textsuperscript{25} three short paragraphs describe the responsibilities of “Executive Managers,” a “Portfolio Review Board” ("when used"), and “Portfolio Managers,” but the relationships between an organization’s strategic managers, project management office(s), and program and project managers are not defined. We need better understanding and documentation of the interfaces between the strategic management of enterprises and both strategic and operational project/program project management within enterprises. I expect and hope that this topic will receive the attention that it deserves within the coming years.

(As an aside, I would like to point out that omission of the words “project” and “program” from the title of this PMI standard is indicative of the less-than-broad perspective that seems to pervade PMI today. If you hand this PMI standard to financial portfolio managers on Wall Street, for example, it will no doubt produce some interesting reactions. Or Google the term “portfolio management” and you will find a wide variety of uses of that term, most of which are in the financial management field.)

As an initial contribution to gaining this needed understanding I offer a paper that I presented at the 2008 IPMA World Congress in Rome, Italy, titled "The Interfaces between Strategic Management of an Enterprise and Project Portfolio Management within the Enterprise." To download this paper and my presentation slides see endnote 23 below.

I look forward to having *PM World Journal* readers’ reactions, rebuttals, and continuing exchanges on these topics with all who have an interest in the future direction of modern program/project management.
References

3. Ibid.
10. See for example http://www.pmi.org/CareerDevelopment/Pages/Degree-Directory.aspx
12. For an excellent description of how this program was developed and implemented see “Project Management Certification Now Underway at the CIA,” by Michael O’Brochta, PMP, PMI Global Congress Proceedings, October 21-28, 2004, Anaheim, California, USA. Copies of this paper can be purchased from: http://www.pmi.org/Marketplace/Pages/ProductDetail.aspx?GMProduct=00100820700&iss=1
16. See for example www.maturityresearch.com
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Now 93, with careers spanning more than 70 years, Russ Archibald has had broad international experiences in piloting and designing aircraft, corporate engineering, operations, and program and project management. His three project management related careers have been Military/Aerospace (19 years), Corporate Engineer & Executive (17 years), and Management Consultant (34 years to date). Russ has consulted to a wide variety of large and small organizations in 16 countries, has trained thousands of people in project management, and has resided in the USA, France, Mexico, Venezuela, Panama Canal Zone, and Peru with Marion, his wife of 70 years. For the past 23 years they have resided in San Miguel de Allende, Guanajuato, Mexico.

Russ is founding member number 6 of the Project Management Institute/PMI. After presenting the first PMI paper in 1969 he was President of the PMI Southern California Chapter in 1991-2, founding member of the PMI Mexico City Chapter in 1996, and in 2006 was awarded the PMI Jim O’Brien Lifetime Achievement Award. A PMI Fellow and Certified Project Management Professional, he co-authored with Prof. Dr. Jean-Pierre Debourse the 2011 PMI research report Project Managers as Senior Executives. He was also a founding member in 1970 and is an Honorary Fellow of the Association of Project Management (APM/IPMA-UK). In 1967 he was co-author (with Richard Villoria) of Network Based Management Information Systems (PERT/CPM), Wiley, one of the first books to appear on project management.

Russ is co-author with his grandson Shane Archibald of Leading and Managing Innovation-What Every Executive Team Must Know about Project, Program & Portfolio Management (2nd edition CRC Press 2015, 1st edition 2013 also published in Italian, Portuguese and Spanish); author of Managing High Technology Programs and Projects (3rd edition Wiley 2003, also published in Italian, Russian, and Chinese), has contributed chapters to 15 books edited by others, and presented 88 papers at many PMI, IPMA and other conferences in many countries. He holds BS (U. of Missouri 1948) and MS (U. of Texas 1956) degrees in Mechanical Engineering. Russ was awarded an honorary Ph.D. in Strategy, Program, and Project Management from the Ecole Superieure de Commerce de Lille in Lille, France in 2005. See russarchibald.com. Russ can be contacted at russell_archibald@yahoo.com