

E-Government and E-Governance

Access to general information about e-gov added to PM World Library



Resource provided by [Venkata Shanmukha Kumar Kandimalla](#)

4 February 2019 – Mumbai, India – Access to two new resources has been added to the PM World Library (PMWL) related to e-government and e-governance. The new resources are titled simply “**E-Government**” and “**E-Governance**” and are informational descriptions contained in Wikipedia.

According to Wikipedia, E-government (*E-gov* or *digital government*) is defined as "The employment of the Internet and the world-wide-web for delivering government information and services to the citizens." (United Nations, 2006; AOEMA, 2005). *E-government* essentially refers to "utilization of Information Technology (IT), Information and Communication Technologies (ICT s), and other web-based telecommunication technologies to improve and/or enhance on the efficiency and effectiveness of service delivery in the public sector." E-government promotes and improves broad stakeholder contributions to national and community development.

Electronic governance or e-governance is the application of information and communication technology (ICT) in order to create a “Simple, Moral, Accountable, Responsive and Transparent (SMART) process for delivering government services. Exchange of information, communication transactions, integration of various stand-alone systems and services between government-to-citizen (G2C), government-to-business (G2B), government-to-government (G2G), government-to-employees (G2E) as well as back-office processes and interactions within the entire government framework are included.

E-governance is an evolutionary phenomenon and requires a change in the mindset of one and all – citizen, executives or the government. With the support of the Internet, the government processes defined by specializations can be made more efficient, effective, and citizen friendly. But Securitization of data is the main concern that governments need to address.

To access these new resources, go to the Industries and Organizations section of the library at <https://pmworldlibrary.net/industries-and-organizations/>, scroll down to “PM in Industries for Advanced Technologies”, click on “e-Government”. Must be a registered member and logged-in to access.

This new resource provided through the PMWL university research internship program; [to learn more, click here](#)

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Where to post in the library: <https://pmworldlibrary.net/e-government/>