

Quality Management of Projects

Access to new resource related to program/project management application area-general topics added to PMWL



Resource provided by [Daisy Ogutu](#)

30 May 2020 – Kisumu, Kenya – Access to a new resource has been added to the PM World Library (PMWL) related to program/project management application area-general topics. The new resource is titled “**Quality Management of Projects**”, a paper by Gresoi, S., Diaconu, A. and Diaconu, A. and published in Revista Română de Statistică (Romanian Statistical Review) in 2013.

The end result for any project should be to meet the customer’s expectations as much as possible in a cheaper and timely manner. Quality is the degree to which inherent characteristics fulfill requirements. According to the standard ISO 10006, quality management in projects consists of analysis and evaluation of progress including: planning for the evaluation process, assessment of progress and output elements of the evaluation. The quality objectives differ based on an organization’s policy and customer needs though they typically include things like increased effectiveness, increased market share, increased customer satisfaction, improved communication, cost reduction among others.

Project quality management principles discussed in the paper include: customer orientation, leadership, employee involvement, management based on system approach and process-based approach. The quality management processes mentioned include: quality planning, quality assurance and quality control. Design and improvement of the quality system is not an end to itself, but a means to increase efficiency in the long run by taking into consideration all factors, exogenous and endogenous, with a strategic vision.

To access this new resource, go to the PM Applications and Hot topics section of the library at <https://pmworldlibrary.net/applications-and-topics/>, scroll down and click on “Quality management”, scroll down to resource. Must be a registered trial, student or full member and logged-in to access.

This new resource provided through the PMWL university research internship program; [to learn more, click here](#)

For PMWL Post

Gresoi, S., Diaconu, A. and Diaconu, A. (2013): **Quality Management of Projects**. Revista Română de Statistică – Supliment Trim II/2013. Available online at http://www.revistadestatistica.ro/suplimente/2013/2_2013/srrs2_2013a18.pdf ([Ogutu](#))

Where to post in the library: <https://pmworldlibrary.net/quality-management/>