Project Management Update from
PMO Global Alliance India Hub [1]

by
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News Snippets

❖ PMO Insights – June 2023

On 23rd June, 2023 PMOGA India Community Hub hosted a Panel Discussion as a part of PMO Insights on "Improving Healthcare using Strategic PMOs".

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The discussion was moderated by Ms. Asiya Sheikh, Health Informatics Specialist at King Faisal Specialist Hospital and Research Center along with our esteemed panelists Dr. Deepa Bhide, Director- Clinical Expert at IKS Health, Mickey Nakamura, Transformation Executive & CIO Advisor at Pivot Point Consulting, a Vaco Company and Michael O'Connor, Senior Research Program Director - Program Management at Medtronic.

The Panel Discussion commenced with an intriguing exploration of the transformation of Project Management (PM) and PMO roles in cooperation with the Healthcare Industry, all while probing into the entrance of AI and its collaborative potential across these three sectors.

The thought-provoking discourse revolved around the collaboration between PMO and Healthcare, the integration of Healthcare and AI, and the synergies between PMO and AI. A pivotal aspect of the discussion involved exploring the responsibilities and roles that PMOs can undertake to combat future natural disasters, considering the challenges the pandemic imposed on the healthcare workforce.

Dr. Deepa Bhide, a distinguished individual with expertise in both medical and project management domains, shared valuable insights into the challenges faced as a Physician during Covid:

Dr. Deepa highlighted three primary challenges: managing patient lives amidst the pandemic's upheaval, ensuring seamless coordination in the face of overwhelming healthcare demands, and adapting rapidly to evolving medical protocols.

Amidst the adversity, a positive outcome emerged from Covid-19—the accelerated adoption of telemedicine and digital health solutions, enhancing accessibility, patient care and most importantly reassessment of priorities by the world's population like healthier habits and less risky behaviours.

Mickey Nakamura, an esteemed panelist, emphasized leveraging PMOs' pandemic experience to drive innovation and business growth in the post-pandemic era:

Mickey envisaged PMOs as catalysts for innovation, harnessing the pandemic's lessons to foster agile, responsive, and adaptable strategies in the face of uncertainty.

The pandemic instilled the significance of robust crisis management practices, agile methodologies, and technology-driven solutions that PMOs must embrace to thrive in the future.

Michael O'Connor, a visionary on the panel, explained about the upcoming adaptation of AI, ChatGPT and how they will be impacting the Project Management and Healthcare especially in the regulated industry of medical

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devices development. And ensured how AI will enhance the role of PM and PMO instead of replacing them.

Beyond the panelists' individual perspectives, the discussion touched upon several crucial questions:

1. Aspiring PMs and PMOs were encouraged to prepare themselves for the healthcare industry's unique challenges by understanding the organizational priorities and by trying to connect the dots between services and care being provided to patients.

2. Nurturing specific skillsets was recommended to foster a deep understanding of clinical requirements and the ways in which PMOs can harmonize with the organization's strategies. Emphasizing thought leadership, displaying empathy, and, most importantly, adhering to OKRs were identified as key areas of focus.

3. Specific project management methodologies and frameworks have proven successful in the healthcare industry, with Requirement Traceability Matrix to track the projects right from the ideation till execution and again OKR steals the show.

4. Implementing AI technologies in healthcare projects mandates meticulous consideration of ethical use, data privacy, and patient safety, a responsibility entrusted to vigilant PMOs in this AI era.

5. Strategic PMOs were acknowledged as instrumental in driving innovation in the healthcare sector, fostering a culture of continuous improvement and creative problem-solving.

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In conclusion, the Panel Discussion encompassed a myriad of insights, exploring the interconnected realms of PMOs, Healthcare, and AI in the post-pandemic landscape. It highlighted the critical roles of PMOs in shaping a resilient and innovative healthcare industry while being up-to-date with transformative technologies like AI. Together, these invaluable discussions contribute to shaping the future of Project Management in healthcare, fortifying organizations to navigate challenges with resilience and foresight.

This event was live and is available on PMOGA India Hub's YouTube Channel.

Link: https://www.youtube.com/watch?v=yi-9huk6gqs

❖ **Upcoming Events**

PMO Insights – July 2023

A Panel discussion on "Effective Corporate & PMO Governance for Startups and MSMEs"

Understanding the pivotal role of corporate governance and PMO governance within an organization is crucial. Lack of such understanding leads to numerous instances of project failures and corporate setbacks.

PMO governance, as a subset of corporate governance, shares fundamental principles and ideals with its parent concept.

While skill deficiencies can be addressed through training, the absence of accountability, transparency, fairness, responsibility, and ethical standards can lead to catastrophic organizational collapse. Similarly, a project's failure can be attributed to the lack of visibility, value delivery, alignment with

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requirements and customer needs, process maturity, and sustainable solutions.

In the realm of startups and small and medium enterprises, corporate and project governance assume an unprecedented level of importance. During the initial stages, they establish a solid foundation and pave the way for achieving organizational and project objectives.

A panel discussion will be held on 29th July 2023 along with the panelists CS Rajiv Bajaj, Fusun Borluk, Palash Gupta and Nivarti Jayaram
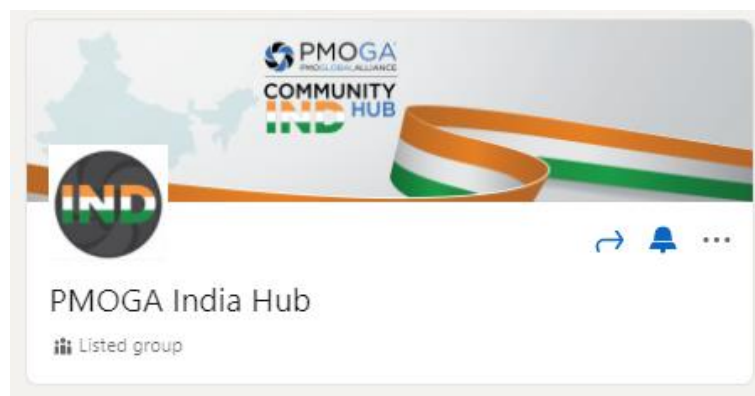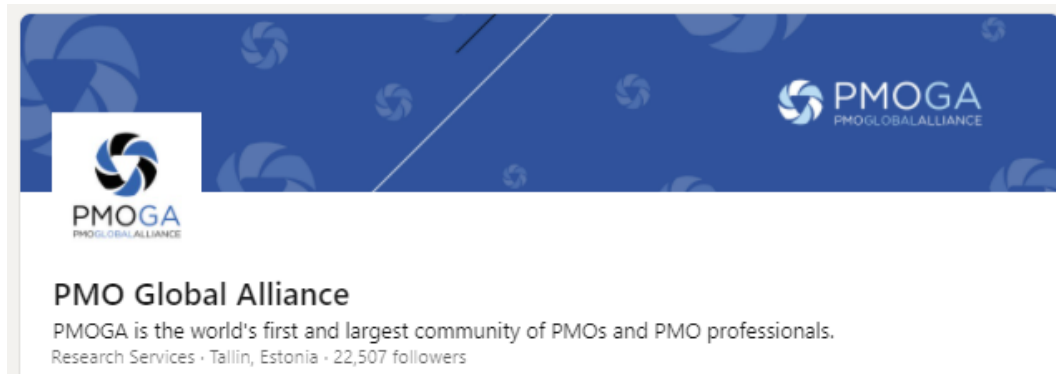
❖ **Acknowledgments and References:**

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- Gaurav Dhooper, President, PMOGA India Hub
- Gaurang Vora, Chair PMO India Awards, Senior Director Projects & Alliances
- Kartikeyan Ramamurthy, India Ambassador for PMO Global Alliance
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Sri is a Project Management professional with CSM, SaFe Agilist 5.0, CBE, ITIL and SSGB certifications. He has more than sixteen years of experience in project management, PMO and has been responsible to deliver digital transformation projects. He holds a bachelor's degree in public Administration, Master's degree in Business Administration and an Executive Management Development Program in Project Management & Industry revolution 4.0 from Indian Institute of Management, Kozhikode.

On a voluntary basis, he has been working for the PMO Global Alliance India Hub since July 2021 and he was elevated as Director of Communications from February 2023. His responsibilities include communication, public relations, and collaborations.

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