On the Subject of Better Progress Measurement¹

LETTER TO THE EDITOR

Date: 5 June 2024

Ref: <u>https://pmworldlibrary.net/wp-content/uploads/2024/05/pmwj141-May2024-Ozoux-better-progress-measurement-is-the-secret-2.pdf</u>

Dear Editor

I *heartily agree with* -- Jean Luc Ozoux's excellent article 'Better Progress Measurement is the secret to Successful Projects . . . --- ; *with one notable exception*: his recommendation for *weighting* milestones.

I have long advocated that **<u>completed</u>** Activity Start & Stop **Milestones** be the **only method for measuring performance**; and including guesstimates of the percentage of on-going activities be assiduously avoided in the computation.

[Note: Completed implies 'Successful' in terms of quality standards and functionality for the intended purpose; not simply <u>delivered</u>! That principle should be especially adhered to in the IT world. A software full of bugs is not 'successful' when delivered.]

To that end I have observed the dearth of milestones in many of today's project critical path networks and precedence diagrams which I have reviewed &/or been presented to me by participants of my project management workshops; so, a standing recommendation to my participants is to '*pepper your project*' with activity Start &/or Stop **Milestones**.

However, given the milestones that are included, trying to weight their unique characteristics on a comparative quantitative scale is not only a highly complicated subjective, contentious, and lengthy process, that subsequently leads to disputatious results, *it is totally unnecessary*!

Regardless of their nature, size, and the intrinsic level of effort and cost to reach them, <u>All</u> <u>activity and other milestones should be given equal weight</u> for performance measurement, <u>as</u> <u>all milestones have to be completed.</u>

This simplifies the measurement process immensely; and the only difference in progress assessment is <u>the shape of the performance curve</u>.

See the following two slides from my Project Fundamentals Workshop.

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COMPARING THE MONITORED	PERFC	DRMAN	ICE OF	WEIG	HIED	& UNN	EIGH	IED MI	LESIC	DNES
TIME & SCHEDULE OF MILESTONES	1	2	3	4	5	6	7	8	9	10
UNWEIGHTED MILESTONE (MS)	1	1	0	1	1	0	1	1	0	1
WEIGHTED MILESTONE (MS)	3	4	0	5	6	0	6	4	0	2
TIME & SCHEDULE OF MILESTONES (C	UMULAT	IVE)								
UNWEIGHTED MILESTONE (MS)	1	2	2	3	4	4	5	6	6	7
WEIGHTED MILESTONE (MS)	3	7	7	12	18	18	24	28	28	30
TIME & SCHEDULE OF MILESTONES (C	UMULAT	IVE PER	CENTAG	E)						
TIME & SCHEDULE	1	2	3	4	5	6	7	8	9	10
UNWEIGHTED MILESTONE (MS)	14%	29%	29%	43%	57%	57%	71%	86%	86%	100%
WEIGHTED MILESTONE (MS)	10%	23%	23%	40%	60%	60%	80%	93%	93%	100%

Comparing Performance Monitoring by Weighted & Unweighted Milestones



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